

Spare parts finder for configured products like valve terminals and service units

How does the service work?

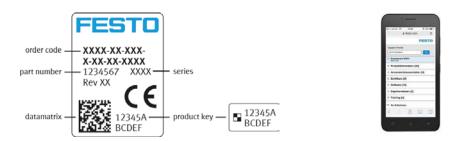
1a) Manually enter the 11 digits of the → Product key in the → Festo Support Portal.

Support Portal

Please select a category on the left or use the search.



1b) Or <u>scan</u> the 2D data matrix code on your product with a mobile phone/tablet. Use an app like "i-nigma" to do this.



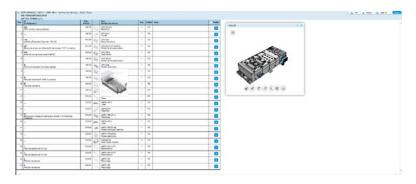
2. Next click on the "→ Spare parts catalogue" link.



3. Click on the "→ Show spare parts" link to access your spare parts list.



The parts list structure for a valve terminal corresponds to the 3D view from left to right. The 3D view can be opened using the button in the top right-hand corner.



- 4. Place the required spare part in your basket or let your purchaser know the part number and quantity.
- 5. Please refer to the documentation for information on disassembly and assembly. This can be accessed by clicking on "Display in the catalogue" and then on "Documentation" in the menu on the right.

