The Festo online shop – much more than just ordering
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Order online and enjoy further benefits!

Do you expect the perfect purchasing process to deliver more than just an ordering facility? If so, then Festo's online shop is the right place for you. It supports you in almost all phases of your project, whether
• Selection
• design
• ordering and
• after sales

Included: maximum planning safety
Highest safety, extremely easy: one platform, one process, one partner. Integrate your purchasing process with Festo. Use the added value that our online shop offers:
• All product, price and delivery information on one platform
• Fully integrated in Festo's inventory management system
• Always up-to-date
• Always with the latest order status information
Register now – and start enjoying the benefits right away!

Find an individual profile that fits your requirements! Choose a suitable authorisation level online:
1. Direct access to native CAD models and parts list storage even without online shop access.
2. Even with online shop access without ordering function, access is connected to your customer number. This way you receive your prices and delivery times and can even use order tracking.

Now new!
One registration for all authorisation profiles – you can change your individual authorisation at any time with the new personalisation.

Registration

Make use of the many options:
- Download native CAD models
- Save parts lists
- Import and export of parts lists

Would you also like to use the Festo Online Shop?
- No, I only need access to native CAD models and functions for storage and import/export of parts lists.
- Yes, I'd like to see prices, order tracking and delivery times, but I don't need an order function.
- Yes, I'd like to be able to process orders (including prices, order tracking and delivery times).

Activation of the Online Shop takes some time. We check your data first.
Select products with ease and confidence – the online catalogue

With our electronic product catalogue you can quickly and easily find the most suitable product. Simply enter via the search function or the product tree navigation tool.

Or use the other clever selection tools:
- product finder
- engineering tools
- product configurator.

Here you can simply choose the desired technical features step-by-step and thus easily find the right product for your application.

Now new!
We have combined our online shop and catalogue! The shop function is now integrated into the online catalogue, and you can see everything at a glance. So you always have ordering and processing completely under control.
Always completely up-to-date – product information and data

You have chosen the most suitable product and want to know more about it? The most important product information is now available when you use the function bar on the right-hand side of the product configurator.

This information is always online for you:
1. **CAD download** for all commercially available CAD programs
2. **Accessories**
3. **Documentation**
4. **Data sheets**
5. **Product Illustrations**
6. **Up-to-date prices**

**Now new!**
Further information about your product is in the Support Portal.

Here you can find:
- Manuals
- Operating instructions
- Certificates
- Software and drivers
- …

This information can also be used for many other older products.
Up-to-date prices and delivery time – the basket

Put the component you require directly into the basket. This contains all information such as current prices, delivery times and weight – because you are always directly accessing Festo's inventory control system.

You can add products to the basket using:
• the Festo part number
• the type code
• your own part number

Input via the type code takes you to the catalogue. Please use the convenient configurator there for specifications.

If you order with your own part number, the product will be immediately cross-referenced to the correct Festo product and added to the basket. Prerequisite: these part numbers have been saved by Festo.

Now new!
Save your comments on the item level. This makes handling of your order even easier. Now you can check your order quickly against the delivery note when goods are incoming and immediately assign the items to different projects or cost accounts.
Fast ordering – instant confirmation

Four steps are all that are needed for a successful order. Each item is displayed. This way you always know where you are in the ordering process and can keep track.

1. You define the basket by making your selection.
2. You check the ordering information: everything ok?
3. You submit your order.
4. You receive your order confirmation.

Different delivery date?!
You need a different delivery date? Simply check this directly in the basket and you will be immediately shown the earliest delivery date. In addition you can also choose your preferred method of delivery, and whether you would like full or partial delivery.

You can request an automatic confirmation of your order in step 2. You will receive an order confirmation as soon as you have placed your order. The order will be instantly saved in the system and the official Festo order number will be displayed.

Now new!
You can also check delivery times on the item level if you have requested partial delivery.
Easy parts list processing – saving baskets and transferring lists to Excel

Saving the basket is the fast track to products and parts lists if you regularly need to call up specific information. It means not having to repeat product searches.

Simply save your basket by defining the basket name and clicking “Save”. You can then call it up whenever you want.

Csv files for faster entry and accelerated processes
Importing csv files cuts down the amount of typing you have to do and at the same time avoids spelling errors that you would otherwise have to painstakingly correct. Of course you can also save baskets as csv files and then use them in Excel.

Now new!
Access information about product phase-out online. This way you are always informed early about when a product is being phased out and which replacement products are available. You can find this information directly in the basket.
The order tracking facility enables you to track all of your orders at any time, whether you ordered by phone, fax or e-mail. This way you always know where your order is, thus adding to your planning security.

- Find your orders with the help of your order number, the Festo order number or very conveniently via a search for part numbers and time period.

- All orders corresponding to your customer number will be displayed. This keeps you informed about your colleagues’ orders as well.
- Click the “Details” column to see the status of each item in your order.
- By clicking on the delivery number, you can automatically access the order tracking of the supplier, e.g. UPS.

Now new:
Your invoices and order confirmations are also accessible online. This way all your documents are always up-to-date and ready to download.
It's time to enjoy the benefits of online ordering.

We look forward to your registration. If you have any questions about the online shop, then why not watch our guided tour?

Guided Tour: www.festo.com/en/tour

It takes you step-by-step through the extensive range of products and services on offer in our online shop.

Up-to-date and comprehensive
Convenient and flexible
Fast and logical
Reliable and correct
Simple and direct
Trackable and transparent