

The Festo online shop – much more than just ordering

FESTO





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Order online and enjoy further benefits!

Do you expect the perfect purchasing process to deliver more than just an ordering facility?

If so, then Festo's online shop is the right place for you:

It supports you in almost all phases of your project, whether

- **Selection**
- **design**
- **ordering** and
- **after sales**

Included: maximum planning safety

Highest safety, extremely easy: one platform, one process, one partner. Integrate your purchasing process with Festo. Use the added value that our online shop offers:

- All product, price and delivery information on one platform
- Fully integrated in Festo's inventory management system
- Always up-to-date
- Always with the latest order status information

Selection

Design

Ordering

After-sales



Selection

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Ordering

After-sales

Register now – and start enjoying the benefits right away!

Find an individual profile that fits your requirements! Choose a suitable authorisation level online:

1. Direct access to native CAD models and parts list storage even without online shop access.

2. Even with online shop access without ordering function, access is connected to your customer number. This way you receive your prices and delivery times and can even use order tracking.

Now new!

One registration for all authorisation profiles – you can change your individual authorisation at any time with the new personalisation.

Registration



Make use of the many options:

- Download native CAD models
- Save parts lists
- Import and export of parts lists

Would you also like to use the Festo Online Shop?

- No**, I only need access to native CAD models and functions for storage and import/export of parts lists.
- Yes**, I'd like to see **prices, order tracking** and **delivery times**, but I don't need an order function.
- Yes**, I'd like to be able to process **orders** (including prices, order tracking and delivery times).

Activation of the Online Shop takes some time. We check your data first.



Selection

Design

Ordering

After-sales

Select products with ease and confidence – the online catalogue

With our electronic product catalogue you can quickly and easily find the most suitable product. Simply enter via the search function or the product tree navigation tool.

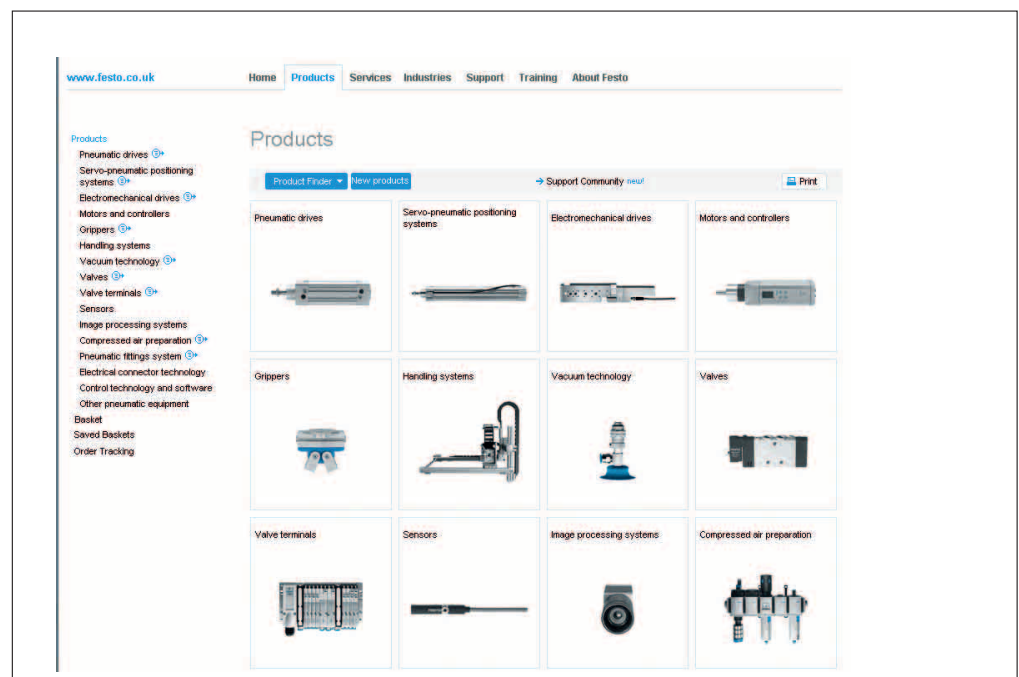
Or use the other clever selection tools:

- product finder
- engineering tools
- product configurator.

Here you can simply choose the desired technical features step-by-step and thus easily find the right product for your application.

Now new!

We have combined our online shop and catalogue! The shop function is now integrated into the online catalogue, and you can see everything at a glance. So you always have ordering and processing completely under control.





Selection

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Always completely up-to-date – product information and data

You have chosen the most suitable product and want to know more about it? The most important product information is now available when you use the function bar on the right-hand side of the product configurator.

This information is always online for you:

1. **CAD download** for all commercially available CAD programs
2. **Accessories**
3. **Documentation**
4. **Data sheets**
5. **Product illustrations**
6. **Up-to-date prices**

Now new!

Further information about your product is in the Support Portal.

Here you can find:

- Manuals
- Operating instructions
- Certificates
- Software and drivers
- ...

This information can also be used for many other older products.

The screenshot displays a web-based product configurator for a valve terminal. The main configuration area is divided into two sections: 'Basic configuration electric' and 'Basic configuration pneumatics'. Each section contains a list of options with dropdown menus and checkboxes. A 'Reset' button is located in the top right corner. On the right side, there is a vertical toolbar with icons for 'Add to basket', '2D/3D view', 'Accessories', 'Documentation', 'Data Sheet', 'Display Overview', and 'More'. Below the toolbar, there are checkboxes for 'Valid selection', 'request your price', and 'use OrderCode'. At the bottom of the configurator, a technical drawing of the valve terminal is shown, labeled 'M1' and 'OC'. The drawing includes various ports and components, with labels like 'F38', 'S', 'A', 'ISO R3', 'V1', and 'OC'.



Selection

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Up-to-date prices and delivery time – the basket

Put the component you require directly into the basket. This contains all information such as current prices, delivery times and weight – because you are always directly accessing Festo's inventory control system.

You can add products to the basket using:

- the Festo part number
- the type code
- your own part number

Input via the type code takes you to the catalogue. Please use the the convenient configurator there for specifications.

If you order with your own part number, the product will be immediately cross-referenced to the correct Festo product and added to the basket. Prerequisite: these part numbers have been saved by Festo.

Now new!

Save your comments on the item level. This makes handling of your order even easier. Now you can check your order quickly against the delivery note when goods are incoming and immediately assign the items to different projects or cost accounts.

Part No.	Quantity	Your part number	Type Article description	Your price / unit	Total USD	Shipping Date
539217	1 PC		VTSA-FB VALVE TERMINAL 51E-F38GCQC-S 44P-R-V1-A-00	0,00	0,00	02/15/2013
566490	1 PC		Edit Comments			01/30/2013
			cost center 3415			1/30/2013



Selection

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Fast ordering – instant confirmation

Four steps are all that are needed for a successful order. Each item is displayed. This way you always know where you are in the ordering process and can keep track.

- 1 You define the basket by making your selection.
- 2 You check the ordering information: everything ok?
- 3 You submit your order.
- 4 You receive your order confirmation.

Different delivery date?!

You need a different delivery date? Simply check this directly in the basket and you will be immediately shown the earliest delivery date. In addition you can also choose your preferred method of delivery, and whether you would like full or partial delivery.

You can request an automatic confirmation of your order in step 2. You will receive an order confirmation as soon as you have placed your order. The order will be instantly saved in the system and the official Festo order number will be displayed.

Now new!

You can also check delivery times on the item level if you have requested partial delivery.

The screenshot shows the 'Basket' interface with four numbered steps: 1. Basket, 2. Order Information, 3. Place Order, and 4. Confirmation. The main area contains a table with the following data:

Part No.	Quantity	Your part number	Type	Article description	Your price / unit	Total USD	Shipping Date
566490	1	PC	VUVG	VUVG-B10-M52-RZT-F-1P3 Solenoid valve	0,00	0,00	01/30/2013

Below the table, there is a section for 'ATP 164 Product Group 2.1.011' with 'VUVG' type, 'Weight 47.800 G', and 'Req. Del. Date 01/30/2013'. A 3D model of the solenoid valve is shown with dimensions 14, 4, 2, and 14. On the right, there are links for '2D/3D view', 'Accessories', 'Data sheet', and 'Documentation'.



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Easy parts list processing – saving baskets and transferring lists to Excel

Saving the basket is the fast track to products and parts lists if you regularly need to call up specific information. It means not having to repeat product searches.

Simply save your basket by defining the basket name and clicking “Save”. You can then call it up whenever you want.

Csv files for faster entry and accelerated processes

Importing csv files cuts down the amount of typing you have to do and at the same time avoids spelling errors that you would otherwise have to painstakingly correct. Of course you can also save baskets as csv files and then use them in Excel.

Now new!

Access information about product phase-out online. This way you are always informed early about when a product is being phased out and which replacement products are available. You can find this information directly in the basket.

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Shopping Basket
Product Catalogue
Order Tracking
Saved Baskets
Import Parts List
Help
Terms and conditions of sale
Important information - Online Shop

Saved baskets

Search for Baskets

Basket Name: Creation date between: 30.01.2011 and: 01.03.2011 Search

[2] Baskets created between 30.01.2011 and 01.03.2011 [Print Basket](#) [View 10 30 50 All](#)

Basket Name	Originator	Creation date	Status	Open
Project 12	GB_1 SHOP	01.03.2011	Saved	Print Close
Part No.	Type	Article designation	Quantity	
564212	VUVG-B10-B52-ZT-F-1H2L	Solenoid valve	1	
553004	MS9-LFM-1-BUM	Fine filter	1	
brtest20110215	GB_1 SHOP	15.02.2011	Saved	Print Close

Status 01.03.2011 [Print](#) [Close](#)



Selection

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Always in view – all documents that have to do with your order

The order tracking facility enables you to track all of your orders at any time, whether you ordered by phone, fax or e-mail. This way you always know where your order is, thus adding to your planning security.

- Find your orders with the help of your order number, the Festo order number or very conveniently via a search for part numbers and time period.

- All orders corresponding to your customer number will be displayed. This keeps you informed about your colleagues' orders as well.
- Click the “Details” column to see the status of each item in your order.
- By clicking on the delivery number, you can automatically access the order tracking of the supplier, e.g. UPS.

Now new:

Your invoices and order confirmations are also accessible online. This way all your documents are always up-to-date and ready to download.

www.festo.com/us Home Products Services **Online Shop** Industries Support Didactic About Festo

Product Catalogue
Basket
Import Partslist
Saved Baskets
Order Tracking
Quotes
Netprice lists
Shop Registration
Help
Terms and Conditions of Sale
Waiting User for licence

Order Tracking

Your purchase ref. Order date between and
 Festo Order No.
 Part No. Document Type
 Your part no. Status

List of your Orders View **10** 30 50 All

Your purchase ref. ▾	Originator ▾	Order date ▾	Festo Order no.	Delivery Status ▾	Document	Repeat Order
TEST ORDER 1	US7W9901	01/29/2013	0026120270	Open		

Item No.	Part No.	Type	Article description	Your part no.	Quantity		Date		Shipment no.	Invoice	Pos
					Ordered	Dispatched	Ordered for	Dispatched at			
10	8211	MFH-5-1/4	Solenoid valve	TEST	1	0	02/28/2013	→ 1744632575	123456788		
					0	0	02/28/2013				
					0	0	14.09.2012				
20	18200	CPVI 0-VI	VALVE TERMINAL	10P-10-8C-IC-N-U-8M	2	0	02/28/2013	→ 1744632575	123456788		
					0	0	02/28/2013				
					0	0	14.09.2012				



It's time to enjoy the benefits of online ordering.

We look forward to your registration.

If you have any questions about the online shop, then why not watch our guided tour?

It takes you step-by-step through the extensive range of products and services on offer in our online shop.

Guided Tour: www.festo.com/en/tour



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