

## **Quality, Environment and Energy - our Standards** (Quality, Environmental and Energy Policy of Festo)

Festo standards in relation to quality, protection of the environment and use of energy are firmly anchored in the company's self-perception. This self-perception is expressed through our Mission, Vision and Code of Conduct and implemented according to our Values.

### **Our quality standards**

Festo quality standards are based on a detailed understanding of quality. We are guided by the principle of integrated **company quality**.

Company quality refers to all products and services, as well as all activities, processes and people in the company. It includes process quality and product quality, with the addition of management and cooperation.

- Company quality inward looking means, how the employees interact with each other, how they work together in the business processes and how management theory is put into practice.
- Looking outside, company quality is everything our customers perceive with regard to the Festo brand name.

Company quality exists when everyone is aware of and executes their responsibilities. Our interactions are characterised by appreciation. We work together in stable and efficient processes and continuously improve them. The joint achievement of goals is encouraged through suitable performance indicators. **Quality in everything we do!**

### **Our standards for protection of the environment and use of energy**

The Festo Group is aware of the scarcity of resources and its responsibility towards future generations. (see Code of Conduct)

- We make a commitment to the environment and drive ecological sustainability in all company divisions. (see Mission)
- We set ourselves binding targets to improve environmental and energy performance. Where economically feasible, we use the best possible technologies and services.
- Compliance with all applicable environmental protection laws, including the local provisions of the individual countries in which Festo is active, is a self-evident obligation for corporate management and each individual employee of the Festo Group. (see Code of Conduct)

To ensure that we can meet our targets and initiate improvements, the necessary material and human resources are planned and made available by company management.

This is a binding standard for our business operations.

Management Board - adopted in March 2014 and approved in 2017.