

Rima Bagchi,
Expert Sales and Operations Planning



FESTO

**Want to move the world with your ideas?
Welcome to working with Festo.**

We provide inspiration worldwide with our intelligent solutions for industrial automation. We offer a high degree of flexibility to our more than 20,000 employees. We provide you excellent prospects for turning your ideas into reality – because innovation requires freedom and security. We need you. Apply now and keep the world moving.

Customer Experience Team Leader

About you

Are you creative, solution orientated and a leader in delivering exceptional service? We are looking for someone that will help us create a brand-new culture and help us reshape the way in which we operate.

Our focus as a business is on the customer, and yours should be too.

Naturally you will have extensive experience of working in a Sales or Service environment within an engineering organisation, be able to demonstrate hands-on experience of SAP, be calm under pressure and able to manage complex orders as well as having worked in a team leadership role.

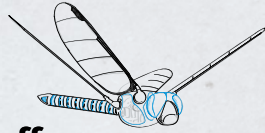
You'll also need to be inquisitive, analytical and inspirational as a leader.

So if you are looking for a chance to help shape the future of an organisation, and contribute towards our strategy as well as deliver our vision and make us even more service focused and you have bags of energy and enthusiasm, then we need you.

We are after exceptional talent, and in order to be considered for the role you should have a higher level of educational qualification in engineering or be able to demonstrate knowledge of engineering to a requisite level which will be assessed. In addition, you must have the minimum of an NVQ level 2 or equivalent in Customer Services/Sales or have experience at a leadership level in a similar role.

You can expect the following with us:

- Working for an international family-owned company with a safe and solid financial basis.
- Freedom to explore, innovate and realise your own ideas.
- Competitive compensation with attractive perks and other benefits.
- Lifelong learning and an opportunity to develop further.
- Flexible working models for a good balance of work and private life.



Your solid base for lift-off

FESTO

Customer Experience Team Leader

How to apply

If you are interested in applying for this role, please send a copy of your up to date CV with a cover letter highlighting the alignment between the essential requirements of the role and your skills and experience and indicating your salary expectations to Human Resources by Friday 13th August 2021.

Once CVs have been sifted, there will be a two- stage selection process which will include testing in certain areas of the role requirements.

You can find more detailed information about Festo as an employer here: www.festo.com/career

We look forward to receiving your online application.

Your solid base for lift-off

Location:

Northampton,
GB

Contact person:

Ria Knight

Email:

employeeservices.gb@festo.com